

Project Name

Improve the documentation compliance of Blood Component Administration Audits conducted by Nursing

Site

Jeddah

Department

DPLM – Blood Bank; Transfusion Medicine

Project Status

Completed

Project Start Date

01-01-2018

Project End Date

09-25-2018

Problem:

Why the project was needed?
In 2017, **28%** of Blood Component Administration audit documents issued to transfusion locations were returned with improper corrections. That included illegible writing and the use of correction fluid on **7%** of the audit documentation.

Aims:

What will the project achieve?
Decrease the number of improper error correction on the Blood Component Administration Audits (28%) to 5% (82% reduction) by the end of September 2018.

Benefits/Impact:

What is the improvement outcome?
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain:

Which of the domains of healthcare quality does this project support?

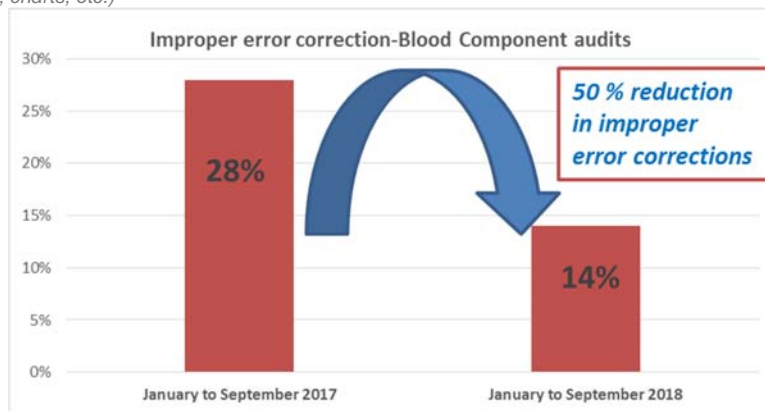
Efficient

Interventions:

- Overview of key steps/work completed
- Deficiencies communicated to Nursing QI and addressed with Head Nurses.
 - Nursing education and awareness regarding the importance of compliance with Blood Component Administration audit documents.

Results:

Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Dr Nabeela Al Baz

Team Members

Names

(persons involved in project)

Samer Dardas (QM Facilitator)

Nadia Petersen

Gillian Sedgewick

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