



Project Name

Improve Timely Renewal of Medication Order In ICIS as per Hospital Policy.

Site

Jeddah

Department

Oncology/ Medical Oncology

Project Status

Completed

Project Start Date

01-01-2018

Project End Date

10-31-2018

Problem: Why the project was needed?

During our survey for the medication renewal we encountered some events that medication already completed and need to be reordered and some had missed doses because of medication is not renewed within the timeframe as per(IPP)

- Regular medication renewal within 7 days is 67%.
- Narcotic medication renewal within 3 days is 82%.

Aims: What will the project achieve?

1. To improve timely medication renewal in ICIS for regular medications (within 7 days) from 67% to 100%.
2. To improve timely medication renewal in ICIS for narcotic medications (within 3 days) from 82% to 100%.

Benefits/Impact: What is the improvement outcome?

(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?

(Select only one)

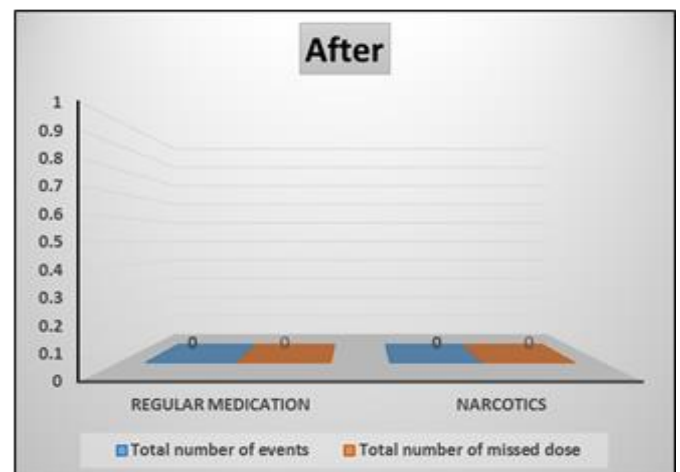
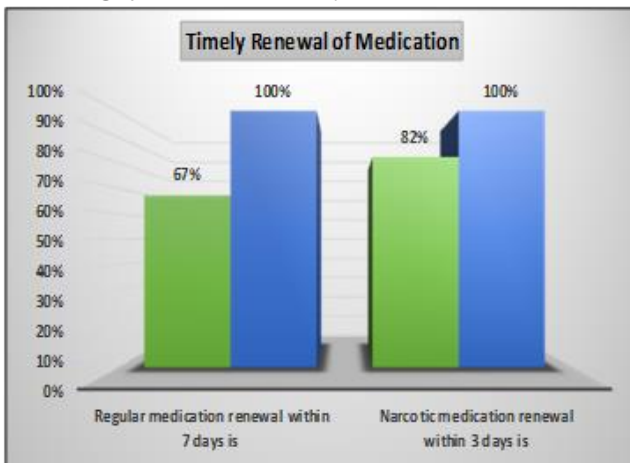
Efficient

Interventions: Overview of key steps/work completed:

- First is mandatory customize the view of medication in ICIS has been created to show the stop date of every medication for all physicians in oncology.
- Second education has been conducted for all staff including physicians and nurses when to ask for renewal for a renewable medication as from the beginning in medication duration to be settled at first order except for the chronic meds.
- Daily auditing by the assigned pharmacist and assigned physician in the floor and in 24 hours.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project.

(insert relevant graphs, data, charts, etc.)



Project Lead**Name**

(person accountable for project)

Ehab Abdelghany

Team Members**Names**

(persons involved in project)

Sarbonza, Meera (QM Facilitator)

Belal Sharaf

Ahmed Allithy

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