



Project Name

Reducing overtime utilization for CT, MRI, US and Nursing sections.

Site

Jeddah

Department

Radiology

Project Status

Completed

Project Start Date

01-01-2018

Project End Date

12-31-2018

Problem: Why the project was needed?

High overtime utilization has many disadvantages to the facility and the staff. For example:

- The expense of overtime rate
- Long working hours might affect employee's work, health and quality of life
- Employee expectations of overtime may lead to resentment and inflexibility if we planned to stop overtime allocation.

Aims: What will the project achieve?

Reduce the overtime utilization in CT, MRI, US, General and Nursing sections by 20% from 7453 SAR total in 2017 to 5962 SAR in total by the end of December 2018.

Benefits/Impact: What is the improvement outcome?

(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?

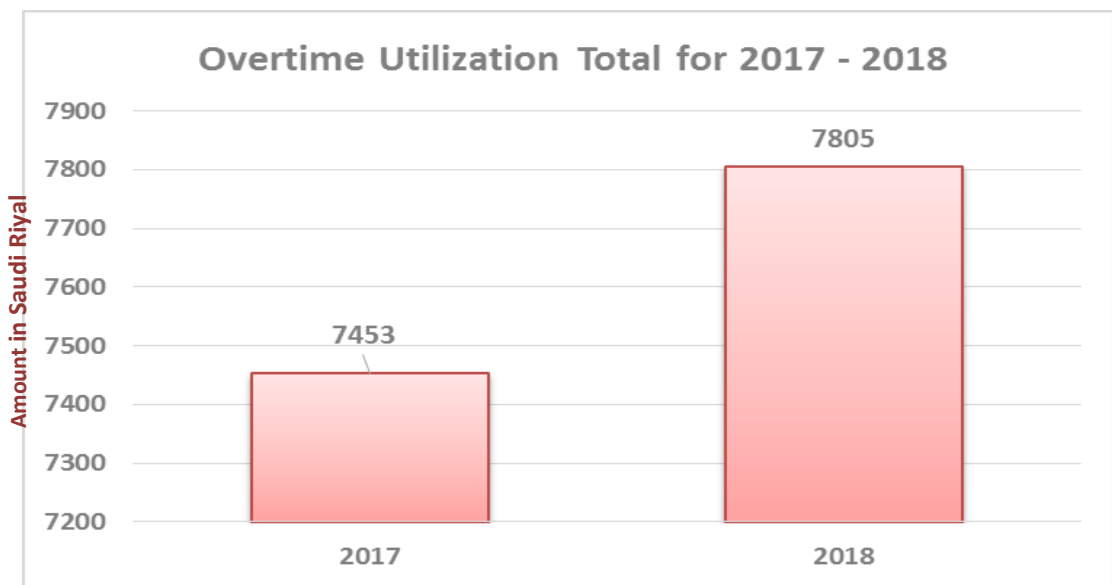
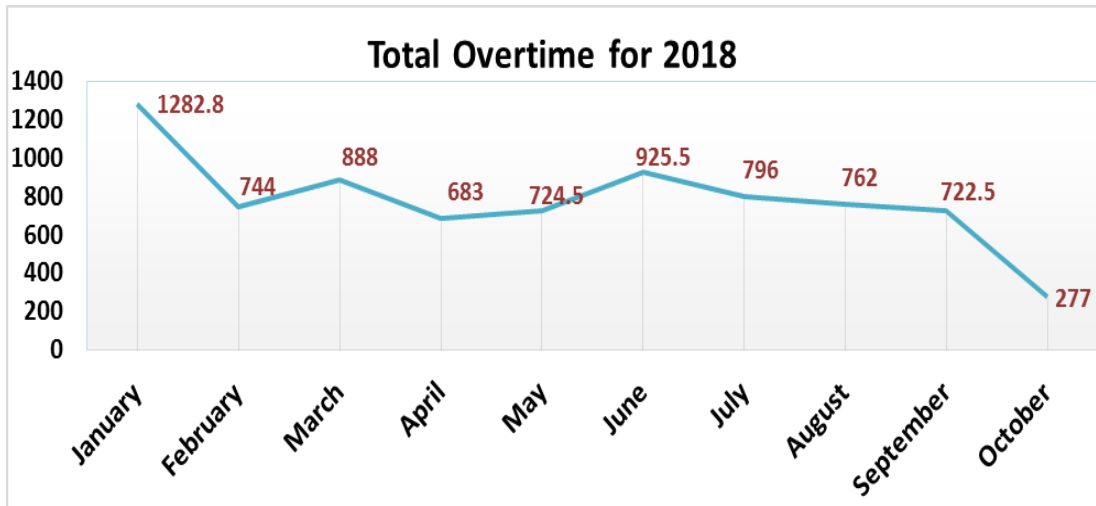
(Select only one)

Efficient

Interventions: Overview of key steps/work completed

- Service coverage of CT, MRI, US and nurses was from 07:30 to 17:00.
- All patients done after 17:00 were done as on-call (overtime).
- In order to reduce overtime and increase productivity,
 - a new shift from (14:00 to 23:30) was added to CT, MRI, US, and Nursing section from Sunday to Wednesday and
 - From (14:00 to 22:30) on Thursday.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Wejdan Niazi

Team Members

Names

(persons involved in project)

Nour Al-Attas (QM Facilitator)

Abdulah Hassan

Abdelhakim Abdelgader

Ohood alsharif

Noor Ali

Lemuel Cordova

Elisha Antonio

Ferly Fabay