

2018 Performance Improvement Report STRATEGIC PRIORITY 2

KFSH&RC experience

Project Name

Reducing the number of Falls with injuries below internal trigger of (1.1) in Cardiovascular Telemetry (CVT) by the end of December 2018

Site Department

Jeddah CVT (2North & 2 South)

| Project Status | Project Start Date | Project End Date |
|----------------|--------------------|------------------|
| Completed | 04-01-2018 | 10-31-2018 |

Problem: Why the project was needed?

- 2 North had incidence of 1 fall with injury and 4 fall without injury.
- 2 South had incidence of 1 fall with injury and 1 fall without injury.

Aims: What will the project achieve?

To reduce rate of patient falls with injury to outperform the internal trigger 1:1 by end of November 2018.

Benefits/Impact: What is the improvement outcome? (check all that apply)

- ☐ Contained or reduced costs
- ☐ Improved productivity
- ☐ Improved cycle time
- ☐ Other (please explain)
 Improve staff satisfaction

Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)

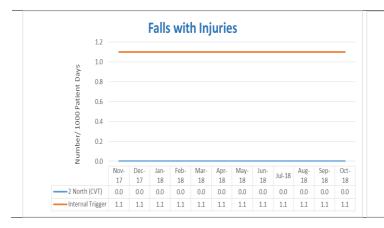
Safe

Interventions: Overview of key steps/work completed:

- CVT staff and Physiotherapist conducted in-services regarding fall prevention, assessment, and documentation.
- Internal auditing of fall risk assessment and documentation done by CVT staff (SN 1) on monthly basis.
- Fall risk prevention agreement form to be signed by patient and/sitter.

Results:

| Data Before | Data After |
|-------------------------|------------------------|
| 7 falls in total (5 w/o | Outperformed |
| injuries & 2 with | internal trigger 1.1 |
| injuries) | Zero falls with injury |





Project Lead

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Team Members

Names

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