



Safety Alert

Overcome Behavioral Drifting

“Sharing Lessons Learned”



Situation: A patient was discharged from the Hospital to the MOH hotel by the Paramedics. After clarifying with the Head Nurse and Pharmacy, we discovered that two (2) discharge medications were given to the patient "the second one was for another patient".



Quick Points for Sharing



STOP is the most important step. It gives your brain a chance to catch up with what your hands are getting ready to do.

Background: Patient was scheduled as an unplanned discharge within 10 minutes and the Paramedics were waiting in DEM. Pharmacy prepared the medication immediately, then the Nurse gave the medication to the patient, once received. Two (2) discharge medications were in the same plastic bag for different patients.

Assessment: During the current status of COVID-19, staff are still performing their regular duties, in addition to urgent multi-tasks to overcome the situation. This may put staff in considerable stress and anxiety which may lead to human errors.

Recommendations:

Attention to details:

While doing routine patient tasks, remember to self-check using **STAR** (Stop, Think, Act, and Review), before initiation of critical patient tasks, and it will reduce your chances of making an unintended mental slip or lapse.



Prepared by: Medication Safety Committee