

SAFETY ALERT Sitter/Visitors' Safety

"Sharing Lessons Learned"

An incident happened where a patient's sitter collapsed due to an existing medical condition, luckily the sitter was not harmed. Similar incidents may lead to confusion on how to safely manage these critical situations.

IMPORTANT REMINDERS

△ Sitters are authorized to stay with the patient during hospitalization to provide physical and emotional support for the patient. Such individual must be at least eighteen (18) years old, healthy and capable of providing such support.

△ Assessing the sitter's medical and mental health upon patient admission, may prevent risk of inadequate care or support to the patient.

△ Sitters with pre-existing medical conditions, such as mentioned below, are not permitted to perform this role:

- 1) Any disability affecting their independence
- 2) Communicable diseases
- 3) Pregnant women
- In case of emergency a CODE GREEN/BLUE will be called for the collapsed sitter/visitor.
- Sitter/visitors' eligibility will be determined by the Department of Emergency Medicine, based on the emergency criteria.
- For other required medical care, the sitter/visitor will be seen through local hospitals and primary healthcare facilities.
- Management of sitters' needs will be through Patient Relations, Social Services, Administrator-on-Duty, Nursing Supervisor and the Primary Physician of the patient.

Reference: Patients' Sitters And Patients Visitors Rules And Regulations APP-91



(SITTER/VISITOR APPLICATION FORM)

Quality Management Department - Jeddah Patient Safety and Risk Management