

QIS Tips

"Sharing Best Practices"



Choosing the Correct Level of Harm

Several incidents have been reported with a level of harm that does not reflect the actual effect that reached the Patient/Staff/Organization. Choosing the incorrect level of harm can affect the quality of the reported incident, required action, and eventually the outcome.

Harm:

Any physical or psychological injury or damage to a person's health, including both temporary and permanent injuries.

How to choose the correct Level of Harm?

*All incident definitions are for an actual result of deviation from the generally accepted standards of care and are <u>not potential.</u>



Actual death requires immediate investigation (RCA) and action.

Permanent Functional Harm: Functional Injury causing physical or psychological disability of any degree.

Permanent Cosmetic Harm:

Injury with no functional physical or psychological disability.

Temporary Harm:

No permanent physical or psychological disability.

No Harm:

No harm reached the patient or affected the patient at the time of the incident.

For more information or QIS support, please contact the Patient Safety and Risk Management Team. Alanood Abdulfattah (MCD: 41682), Ibrahim Qoulaghasi (MCD: 41276), Lojain Khalid (MCD: 41366), or Amany Moustafa (MCD: 43951).

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