



Great Catch Winners Pharmaceutical Care Services



Mr. Ahmed Bashmail

Prevented a Medication Error

The Pharmacist verified the order after reviewing Lexicomp to check the approved dose and frequency and contacted the Ordering Consultant for the correct frequency.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Mr. Ali Mohammed

Prevented a Medication Error

A Pharmacy Assistant was preparing Omeprazole syrup when he spotted the syrup was yellowish, not white, as usual. He immediately called the Utility Pharmacy to confirm, and they recommended to discard the bottle due to the change in color.

Take Home Message:

Be attentive to details, stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Ms. Raghad Althubaiti

Prevented a Medication Error

A Post Marrow Transplant patient was ready to be discharged, and his discharge prescriptions were prepared. The Pharmacist noticed a newly revised Antiviral medicine. The system does not integrate or alert for duplications of two (2) Antivirals in the prescription. The Pharmacist checked and prevented duplication.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



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Ms. Jinny Abdul

Prevented a Medication Error

The Pharmacist verified the discharge orders and noticed some differences in reconciling a Cardiac medication (Entresto). while the Cardiologist's consultation notes recommended to resume the patient on (Losartan). The prescription was corrected.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Ms. Arwa Afana

Prevented a Medication Error

The Pharmacist verified the post-procedure order of Sodium Bicarbonate, and checked the latest blood levels; it was in the normal range. The Physician agreed to discontinue it.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Mr. Malik Khuwaja

Prevented an Allergic Reaction

The Pharmacist checked a new medication order in the Day Procedure Unit. Upon checking the patient's history in the medical file, he noticed the need to reduce the dose, due to a previous medication reaction. The Pharmacist alerted the Prescribing Physician to change the order.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



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Mr. Faisal Khan

Prevented a High-Alert Medication Error

While managing a patient in critical condition, the Pharmacist received an order to prepare a STAT Potassium Infusion. The Pharmacist made sure to check the patient's file and latest blood tests, when he noticed the patient's Potassium level was within normal upper range. He contacted the Physician and canceled the order.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Ms. Aminah Alharbi

Prevented an Allergic Reaction

The Pharmacist tried to validate the allergy to Penicillin and insisted on getting the patient's correct MRN from the daughter who wanted the prescribed antibiotic. The daughter was finally able to get the correct MRN for her father, and the Pharmacist checked the allergy to find severe allergy to Penicillin.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Great Catch Winners Nursing Affairs



Ms. Menerva Vicente

Prevented a Medication Error

The Nurse cross-checked the patient's file and previous information and found out the wrong medication was prescribed. Hence, she contacted the Ordering Physician to clarify and acknowledge the correct Chemotherapy in order to correct the prescription.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question



Ms. Nur Shafinaz Binti
Ashhar

Prevented a Medication Error

An 8-year-old patient was scheduled to receive her Intrathecal Chemotherapy. While double-checking with the Primary Nurse, they noticed a difference between the prepared Chemotherapy injection and the original order by the Oncology Team. The nurses contacted the Pharmacy to verify the corrected dose and request a new injection.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question. "Stop the Line, I Need Clarity".



Ms. Bigy Rapheal

Prevented a High-Alert Medication Error

The Pharmacist dispensed medication, and provided the instructions to the parents. During the Nurse's final check, she noticed the Insulin and questioned that this patient never received it during hospitalization. Also, the blood sugar level was controlled. So, the Nurse immediately stopped the discharge and notified the Physician to confirm the wrong order. She removed the Insulin from the discharge medications and returned it to the Pharmacy.

Take Home Message:

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Great Catch Winners Nursing Affairs



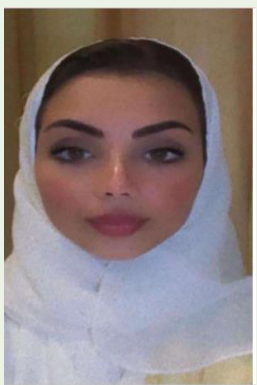
Ms. Preeja James

Prevented a Medication Error

Total Parenteral Nutrition (TPN) with additives was ordered for a 4-month-old baby. The NICU Nurse was checking the latest Serum Sodium of the baby and the Nurse noticed the newly prepared bag of TPN had the added Sodium Chloride. After validating it was an incorrect dose, a new bag of TPN was prepared with the correct concentrations.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Ms. Falwa Alrifai

Prevented an Allergic Reaction

The patient was going for a procedure with contrast and the required pre-medications to prevent severe reaction were not given. The Nurse informed the Consultant who was about to perform the procedure and decided to cancel it until the patient was fully prepared and protected from an allergic reaction.

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Great Catch Winners Clinical Affairs



Mr. Ahmed Althobaiti

Prevented a High-Risk Situation

The Respiratory Therapist received an order to start a patient with a Tracheostomy on Bi-PAP in the General Medical Ward, and the order was to set the Bi-PAP on Mechanical Ventilator mode. The Respiratory Therapist validated the information by checking the latest Venous Blood Gases and verified with the Physician that this setting is inappropriate for the patient's current condition.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Mr. Yasser Aleatany

Prevented Unnecessary Radiation

A 17-year-old Sickle Cell Disease patient went for a Bone Scan. The Nuclear Medicine Technologist started reviewing the patient's file, when he found the patient's diagnosis did not match this extensive and high-exposure study. He contacted the Referring Physician to confirm that the correct order should be Bone Densitometry.

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Great Catch Winners Medical Affairs



Dr. Elwaleed Humaida

Prevented a High-Risk Situation

Before starting a Total Abdominal Hysterectomy, the Anesthesia Consultant reviewed the patient's entire medical history written in her medical notes, and he noticed she was allergic to Ciprofloxacin.

The Anesthesia Consultant alerted the Surgical Team about the ordered Prophylaxis Antibiotic and that it should be changed immediately.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.