



Great Catch Winners Pharmaceutical Care Services



Mr. Amr Mahmoud

Prevented a Drug-Drug Interaction

The Pharmacist checked the medications and noticed a patient was prescribed Tranexamic Acid while on hormonal contraceptives. Combining these medications is a major contraindication as it can impose higher risk of Thromboembolism.

Take Home Message:

Be vigilant with your own internal validation, and remember Cross-Check will ensure 200% Accountability.



Mr. Mohamed Abbas
Salem

Prevented a Medication Error

During the medication reconciliation, the Pharmacist reviewed a medication that is used to stimulate the production of white blood cells with no clear indication at the time. However, the Pharmacist noticed it was an old order that had been reconciled by mistake.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Ms. Arwa Afana

Prevented a Medication Error

While verifying an order for Enoxaparin, the Pharmacist noticed the dose was sub-therapeutic compared to the patient's weight and kidney function. The Pharmacist called the Physician to ask about the indication and correct frequency, so the Physician confirmed to change the frequency as a therapeutic dose.

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Dr. Kawther Salah

Prevented a High-Alert Medication Error

A patient with a Mechanical Heart Valve followed in the INR Clinic routinely; Warfarin was increased by twice the amount. In addition, an Anticoagulation injection was added for five (5) days. The Clinical Pharmacist reviewed the INR, questioned the result, and requested to repeat it, which revealed that it's within the therapeutic range. So she instructed the patient to continue his original treatment plan and updated the Physician.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Mr. Nawaf Alghamdi

Prevented a Look-alike, Sound-alike Medication Error

While the Outpatient Pharmacist verified a medication prescription, he noticed an order of HydroChlorthizide to treat a patient with Adrenal Insufficiency. The indication and the treatment for this disease did not make sense to the Pharmacist. Therefore, he contacted the Ordering Physician to clarify the intended medication; the correct medicine for Adrenal Insufficiency was HydroCortisone.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Mr. Malik Khuwaja

Prevented an Allergic Reaction

An elderly patient suffering from multiple morbidities was prescribed an injection to prevent rapid Sodium correction during his Hyponatremia Episode. The Pharmacist realized the recommended dose was 1-2 mcg only, so he called the Ordering Physician to inform him that 100 mcg was almost 100 times higher than the recommendation. The order was corrected.

Take Home Message:

Be vigilant with your own internal validation, and remember Cross-Check will ensure 200% Accountability.



Great Catch Winners Nursing Affairs

**Ms. Michelle
Gilo**

Prevented a Medication Error

The Nurse explained the newly prescribed medication to the patient and was about to give his first dose when she noticed two (2) tablets inside the plastic packet. She stopped to notify the Pharmacy and removed the extra tablet to provide the medication safely.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Ms. Abeer Al Motiri

Prevented a Medication Error

While the Nurse was attempting to prepare an order of Lorazepam 0.5 mg for a Geriatric patient, she reviewed the patient's history and noted that he had Dementia. Administering the medication may negatively alter the patient's cognitive status; the Nurse held the medication and informed the Physician to discontinue the order.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question. "Stop The Line, I Need Clarity".



Ms. Razan Khan Alhindi

Prevented a High-Alert Medication Error

A female Breast Cancer patient was scheduled for her cycle of Chemotherapy at the Oncology Treatment Area. Her primary Nurse was preparing to start the Protocol when she noticed the pre-medication was canceled in ICIS. She called the Oncology Pharmacy to ask for a justification. The Pharmacist agreed the medication should be administered, so a new order was placed, and the Nurse safely started the Chemotherapy Protocol.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.



Great Catch Winners Nursing Affairs



Ms. Jana Budinova

Prevented a Medication Error

When the Nurse received the dispensed medication bag and was cross-checking the medication list for her patient, she noticed the medication label was correct and matched the order on the system. But the medication inside the bag was wrong. She contacted the Pharmacy to return the bag and get the right medication following the Medication Administration Rights.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question.

Clinical Affairs



Ms. Amal Kafrawi
Nassar

Prevented a Potential Serious Complication

A 49-year-old patient was admitted for a Radical Nephrectomy due to a renal mass. While preparing him in the Operating Room, the Anesthesia Technologist noticed the patient's left arm was bluish. To verify, she attached an Oximeter, but did not detect the peripheral pulse. She raised her concern to the Anesthesia Assistant, who then escalated it to the Consultant, who decided to reschedule the procedure and urgently consult the Vascular Team to evaluate his condition.

Take Home Message:

Be vigilant with your own internal validation, and Speak-up for Safety using ARCC (Ask a question, Request a change, voice a Concern, use Chain of Command).



Great Catch Winners Clinical Affairs



Mr. Ahmed Althobaiti

Prevented a High-Risk Situation

An elderly patient was finally ready to be discharged from the Hospital with their own Bi-pap machine. The Respiratory Therapist wanted to check the device to ensure its safe use by the family at home; when he found a global recall for this machine, he immediately called the rest of the team looking after this patient to inform them and hold the discharge until a safer alternative can be utilized.

Take Home Message:

Be vigilant with your own internal validation. "Stop the Line, I Need Clarity".



Ms. Lujain Bin Jobair

Prevented Unnecessary Radiation

A patient visited the Radiology Department for a Bone Mineral Density, a Knee X-ray, and Survey Metastatic/Myeloma. Before starting the procedure, the Technologist noticed that the reason for the exam was to follow up on Osteoporosis. The Technologist had to clarify the reason for the Survey Metastatic/Myeloma procedure, as it didn't match the indication. She verified with the Ordering Physician that the patient did not need this survey exam.

Take Home Message:

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Great Catch Winners Clinical Affairs



Mr. Essa Alsaifi

Prevented a High-Risk Situation

A Nephrology patient visited the Radiology Department to do a Venogram in preparation for Fistula Creation. While the Technologist was taking the images, he discovered an extensive Thrombosis. Immediately he informed the Attending Physician to confirm the clot and prescribe an Antithrombotic medication.

Take Home Message:

Be vigilant with your own internal validation. "Stop the Line, I Need Clarity".



Mr. Ramil Centra

Prevented a Potential Serious Complication

A 49-year-old Oncology patient visited the Radiology Department for a routine staging follow-up. During the CT Scan, the Technologist discovered an incidental finding of an Inferior Vena Cava Thrombosis, so he informed the Radiologist and sent the patient directly to the Emergency Department. Paying attention to details prevented sending the patient home with a severe undetected condition.

Take Home Message:

Be vigilant with your own internal validation, and always ask a clarifying question. "Stop the Line, I Need Clarity".