

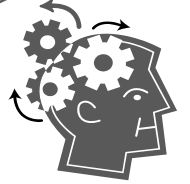


مستشفى الملك فيصل التخصصي ومركز الأبحاث  
King Faisal Specialist Hospital & Research Centre

Q2  
2023

# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Nursing Affairs



Ms. Batool Alsabab

#### Prevented a Potential Complication

For a Pre-Operative patient with multiple infections without Infectious Disease consultation and proper prophylactic antibiotics given to prevent Surgical Site Infections.

#### Take Home Message:

Stop the Line for Clarity. Ensure effective communication by asking a Clarifying Question to Validate and Verify.



Ms. Azhar Kamal

#### Prevented a Medication Error

From reaching the discharged patient when she discovered two (2) conflicting prescribed medications **Flecainide** & **Ivabradine**.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.



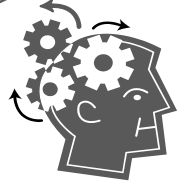


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# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Pharmaceutical Care Services



Ms. Afnan Hariri

#### Prevented a Medication Error

By discovering a previously cancelled medication Enoxaparin that was re-ordered for an Oncology patient by mistake.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.



Ms. Bushra Alaryni

#### Prevented a Medication Error

When reviewing infertility medications that were ordered for a male patient with a wrong dose and frequency due to a system related issue at the prescribing stage.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

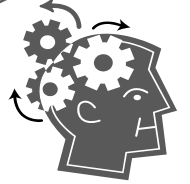


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# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Pharmaceutical Care Services



Mr. Ali Mohammed

#### Prevented a Sound-alike Medication Error

When he noticed the unusual appearance of AMIDARONE suspension and discovering it was AMLODIPINE suspension with a wrong label.

#### Take Home Message:

Be vigilant and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Mr. Malik Khuwaja

#### Prevented a Medication Error

While reviewing the medication reconciliation, he discovered the start date of a medication was ordered according to the admission date, not based on the last administered dose.

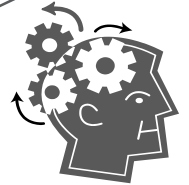
#### Take Home Message:

Ensure effective communication by asking a Clarifying Question to Validate and Verify.



# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Clinical Services Division



Mr. Hashem Alattas

#### Prevented a Possible Complication

For a patient who was referred to Physical Therapy for lumber corset and strengthening exercises while having a fracture in T12 vertebra.

#### Take Home Message:

Speak-up for Safety using ARCC (Ask a question, Request a change, Voice a Concern, use Chain of Command), and remember Cross Check will ensure 200% Accountability.



Mr. Abdulelah Hassan

#### Prevented a Possible Complication

For a patient who had a CT with contrast order cancellation due to a high creatinine level. After reviewing the past Laboratory tests and requesting to repeat them. The creatinine results came back normal and the required CT Scan was done.

#### Take Home Message:

Be vigilant with your own internal validation. Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Mr. Anthony Crocock

#### Prevented a Potential Patient Safety Risk

When verifying the medical reports of a scheduled Medevac patient from an outside facility. The patient was planned to be admitted to a General Ward, but there was conflicting information about the current patient's condition. The Paramedic discovered the need for an Intensive Care bed instead.

#### Take Home Message:

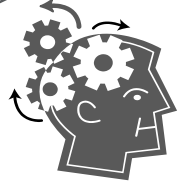
Speak-up for Safety using ARCC (Ask a question, Request a change, Voice a Concern, use Chain of Command), and remember Cross Check will ensure 200% Accountability.





# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Clinical Services Division



Ms. Bayan Hassan

#### Prevented a Potential Safety Risk

When she received a specimen and discovered the same accession number was used in Riyadh by mistake. She immediately notified the Processing in Riyadh and the primary nurse for a new specimen collection.

#### Take Home Message:

Be vigilant with your own internal validation, Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Ms. Tahani Atwadi

#### Prevented a Potential Safety Risk

When she discovered two (2) specimen in the Receiving Area with the same Accession Number, but were collected by two (2) different collectors for different patients.

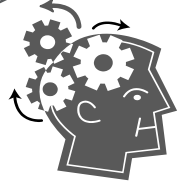
#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

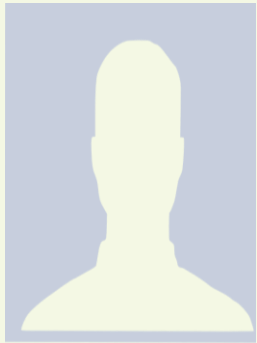


# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Clinical Services Division



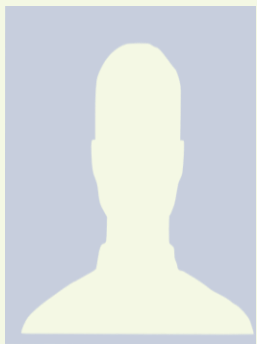
Mr. Taha Hariri

#### Prevented a Potential Safety Risk

When noticing the Uninterrupted Power Supply (UPS) outlets in the Acute Care Admission Unit were not working and immediately switched five (5) Patient's Ventilators to working outlets.

#### Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).



Ms. Eden Oliveros

#### Prevented a Potential Complication

When discovered a system integration error between ICIS and COBAS machine for Arterial Blood Gas result.

#### Take Home Message:

Be vigilant with your own internal validation using Questioning attitude validate and verify.